

# Common Household Problems

Oven stopped working – Check the timer has not been knocked. Check and re-set clock. If there is no power, check the fuse box.

Washing machine has stopped mid-cycle – The pump filter may be blocked. Check for any blockages.

My sink is not draining well – there is probably a blockage. Buy a plug hole un-blocker to try and break down the blockage. A plunger is often a helpful tool to use.

Central heating not working – Check the thermostats are not set too low. Turn them up fully to see if the boiler starts up. Also check any timers are set correctly.

If you are using a gas card, go to the meter and check the status is set to ON. It is really important you follow the instructions on the meter FULLY when inserting a gas card with top up on. If you let the gas run out completely before topping up, air can get trapped in the system and stop the boiler from working properly. Any associated bills for getting it working again after this happens will be sent to you.

Sometimes, switches near the boiler to power it get knocked so check these switches are on before you call us.

Contact us if none of the above works.